



Thank you for choosing a product

 **ALCHEMIST**

By registering your Alchemist product within 30 days from purchase, the warranty will be extended from the 2 years foreseen by law to 3 years. Product registration can be carried out by filling in the relevant form available from any authorised dealer or on our website: www.alchemistbikes.com. This right can only be carried out by the original purchaser and not by third parties.

Serial Number

www.alchemistbikes.com

REPAIR/SUBSTITUTION SERVICE UNDER WARRANTY

Only Alchemist S.r.l. staff can check if conditions have been respected based on the above-mentioned criteria, with regard to the applicability of the right to repair/substitute under warranty. Should the conditions for warranty not subsist, Alchemist S.r.l. will take care to inform the client in order that he might decide whether to proceed with the repair at his own expense.



CRASH REPLACEMENT: if the product is accidentally broken (for example, accident) or if it's inappropriate used (such as freeride use) during the warranty period, the Customer can purchase online a new spare discounted of 50% than the price list.

WARNING! AFTER A FALL OR IMPACT

After a fall or impact, the product must be checked carefully for any possible damage. If damage is evident (for example carbon fibre broken, chipped or delaminated) **DO NOT USE** the component part.

MAINTENANCE

All products are carefully checked before leaving the factory in order to check that there is no excessive damage or wear. Products which undergo insufficient maintenance may cause damage to people and may cause accidents which may lead to serious and severe physical damage. Always refer to the maintenance manual.

REPAIRS AND REPLACEMENTS UNDER WARRANTY

Repair or replacement under warranty will only occur when the product or damaged part has been returned accompanied by the original sales receipt or proof of purchase. Should the product have been purchased from an authorised seller then it is possible to address him directly. Should it have been an online purchase, then it is necessary to organise a courier shipment to Alchemist S.r.l. at your own expense to via Sile - 30022 Ceggia (VE).

WARRANTY LIMITATIONS

- The warranty does not cover parts which have been installed incorrectly, or regulated to different values in respect to those indicated by the relevant installation manual.
- The warranty does not cover damage incurred to parts if used in applications outside the range of uses for which it was designed (for example in the case of Cross Country rims when used for Downhill cycling).
- The warranty does not apply to damage incurred following accidents or impact, non-authorised alterations or abuse of the product outside the normal usage.
- The warranty covers damage limited to Alchemist products and is not applicable for extended damage to other third party components.
- The warranty is not applicable on products whose serial number is either totally or even partially illegible.
- The warranty is not applicable on products which have not undergone regular maintenance.

INTENDED USE

All Alchemist component parts are intended exclusively for use in Cross Country Racing and Marathons and may be used on uneven tracks with a moderate to aggressive level of difficulty. In particular use is foreseen on tracks where there are small obstacles, smooth technical areas, even when there is slight loss of contact between the tyre and the terrain. Use is not intended on tracks with significant drops or compressions, jumps or walkways which require long range suspension and, in general, if not classified for Cross Country use.

Alchemist parts may not be fitted to bicycles that are not classified within the Cross Country or Marathon category.

WARNING!

Any use different from that reported, may cause irreparable damage to people or objects with significant physical injury.

NOTE TO RETAILER

The retailer or distributor, under no circumstances or for any reason may carry out substitution of a product under warranty without the expressed written authorisation of Alchemist S.r.l. Should the retailer or distributor decide independently to substitute a product, this will not be reimbursed by Alchemist S.r.l.

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